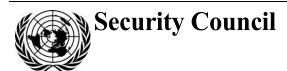
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Implementation of Security Council resolutions 2139 (2014), 2165 (2014), 2191 (2014), 2258 (2015) and 2332 (2016)

Report of the Secretary-General

I. Introduction

- 1. The present report is the forty-sixth submitted pursuant to paragraph 17 of Security Council resolution 2139 (2014), paragraph 10 of resolution 2165 (2014), paragraph 5 of resolution 2191 (2014), paragraph 5 of resolution 2258 (2015) and paragraph 5 of resolution 2332 (2016), in which the Council requested the Secretary-General to report, every 30 days, on the implementation of the resolutions by all parties to the conflict in the Syrian Arab Republic.
- 2. The information contained herein is based on data available to entities of the United Nations system¹ and from the Government of the Syrian Arab Republic, as well as from other Syrian and open sources. Data from agencies of the United Nations system on their humanitarian deliveries have been reported for the period from 1 to 30 November 2017.

II. Major developments

Box 1

Key points: November 2017

1. Military activities and instances of significant military escalation that were reported in September and October continued to be reported in many areas, in particular activities targeting areas held by Islamic State in Iraq and the Levant (ISIL) in Dayr al-Zawr Governorate, as well as fighting in Idlib Governorate and the besieged eastern Ghutah enclave in Rif Dimashq Governorate.

¹ Inputs provided from the Office of the United Nations High Commissioner for Human Rights, the United Nations Children's Fund, the International Organization for Migration, the World Food Programme, the World Health Organization, the Office of the United Nations High Commissioner for Refugees, the United Nations Relief and Works Agency for Palestine Refugees in the Near East, the United Nations Population Fund, the Food and Agriculture Organization of the United Nations, the United Nations Monitoring Mechanism for the Syrian Arab Republic, the United Nations Mine Action Service, the Department of Political Affairs and the Office for the Coordination of Humanitarian Affairs of the Secretariat.





- 2. The increase in fighting in besieged eastern Ghutah, along with the lack of access for commercial and humanitarian goods that worsened in early October, resulted in rapidly deteriorating conditions for the estimated 393,300 people who were trapped in the area. Although only eight people were evacuated in November, some 500 others, including 137 children, required urgent medical evacuations. Of those on the list for medical evacuation, nine people died in November, reportedly owing to a lack of medical evacuation and adequate treatment.
- 3. Some 34,000 people have reportedly returned to Raqqah city, most of them to the eastern and western outskirts. Despite the fact that districts were opened for civilian returns by the Kurdish Self Administration, following its demining efforts, humanitarian partners estimate that more than 200 people had to seek treatment for traumatic injuries sustained in Raqqah city owing to mine explosions that occurred after the cessation of military activities in the area.
- 4. Military operations in Dayr al-Zawr Governorate continued to impact civilians. Air strikes in Dayr al-Zawr reportedly hit unofficial camps and gathering points for internally displaced persons across the Governorate, many of them along the Euphrates River in ISIL-controlled areas between Mayadin and Albu Kamal. In the first three weeks of November, some 124,000 people were displaced from Dayr al-Zawr into Hasakah Governorate.
- 5. Military operations in the northern and eastern countryside of Hama Governorate continued to impact civilians. Heavy fighting between Government forces and non-State armed opposition groups resulted in the displacement of more than 90,000 people to various locations in Idlib Governorate between 1 October and 26 November.
- 6. In November, United Nations humanitarian assistance reached millions of people in need from within the Syrian Arab Republic, including some 2,688,245 people who received food assistance through regular deliveries; 902,000 people were reached through cross-border convoys; and 228,950 people were reached through five humanitarian inter-agency cross-line convoys. Humanitarian inter-agency cross-line convoys reached 28,700 people in the besieged locations of Duma and Nashabiyah in Rif Dimashq, out of a total of 419,920 people besieged in the Syrian Arab Republic.
- 3. The United Nations-led intra-Syrian talks resumed in Geneva on 28 November, with the eighth round focusing on the 12 Living Intra-Syrian Essential Principles, which offer a vision of a future State that can be shared by all Syrians, and on a process and a schedule for drafting a new constitution and for holding United Nations-supervised elections pursuant to resolution 2254 (2015). On 11 November, the Presidents of the Russian Federation and the United States of America issued a statement confirming that the political solution to the conflict must be forged through the Geneva process pursuant to Security Council resolution 2254 (2015) and confirming the importance of de-escalation areas, including to help to facilitate unhindered humanitarian access.
- 4. Three of the four de-escalation areas southern Syria, northern rural Homs Governorate, and Idlib continued to witness an overall reduction in violence impacting civilians compared with the period prior to the memorandum on de-escalation of 4 May. However, pockets of violence in some parts of those de-escalation areas have been reported, and the situation in the fourth de-escalation area of eastern Ghutah, in Rif Dimashq, dramatically deteriorated over the course of November. Intensive air and ground-based strikes were reported daily beginning 14 November, along with ongoing armed clashes between various non-State armed opposition groups. At the same time, there were reports of regular rocket and mortar

fire from the enclave into Damascus. The Office of the United Nations High Commissioner for Human Rights (OHCHR) received reports of scores of civilian casualties in both eastern Ghutah and Damascus city as a result of the fighting.

- The increase in fighting in besieged eastern Ghutah, along with the lack of access for commercial and humanitarian goods that worsened in early October, resulted in rapidly deteriorating conditions for the estimated 393,300 people who are trapped in the area. Prices for basic food commodities significantly increased and cultivation of crops was minimal owing to the limited freedom of movement resulting from the ongoing fighting. A nutrition sector survey conducted in eastern Ghutah in November showed a deterioration in the nutrition situation among children under the age of 5. The proportion of children with global acute malnutrition was estimated to be 11.9 per cent, a five-fold increase over the 10 months since the previous nutrition survey was conducted in January. Although 8 people were evacuated in November, some 500 others, including 137 children, required urgent medical evacuations, which have not been carried out owing to the lack of permission from the Government of the Syrian Arab Republic. Of the people on the list for medical evacuations, nine reportedly died in November as a result of a lack of medical evacuation and adequate treatment. While some 21 commercial trucks were allowed to enter the area on 26 November, prices for basic goods remained prohibitively high.
- 6. Civilians in the area around besieged Yarmouk, and the hard-to-reach areas of Yalda, Babila and Bayt Saham, in Rif Dimashq Governorate, south of Damascus city, have witnessed the gradual closure of entry points in recent months. Of the three functioning entry points, two were closed in October. Since 12 November, the last and only remaining crossing point into Yalda, Babila and Bayt Saham has been subject to temporary closure and severe access restrictions, leading to a sharp increase in prices. The humanitarian situation in Yarmouk is becoming increasingly dire, given that goods previously brought in from Yalda, Babila and Bayt Saham are no longer available.
- 7. Some 34,000 people have returned to Raqqah city, most of them to the eastern and western outskirts. Humanitarian partners have reported that service delivery remains limited in the Ma'mun neighbourhood of the city. Electricity and waste management services are reportedly unavailable, and around 60 per cent of the sewage system is damaged, as is around 40 per cent of the water system. The single greatest protection concern, however, remains the prevalence of unexploded ordnance and landmines. Despite districts having been opened for civilian returns by the Kurdish Self Administration following its demining efforts, humanitarian partners estimate that more than 200 people had to seek treatment for traumatic injuries sustained in Raqqah city owing to mine explosions that occurred after the cessation of military activities in the area.

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Figure I **Key dates, November 2017**

12 November Last crossing point into 14 November Yalda, Babila and Bayt Saham restricted Saham restricted Mid-November Humanitarian access to north-eastern Syrian Arab Republic restricted Syrian talks in Geneva Syrian talks in Geneva

- 8. Airstrikes in Dayr al-Zawr reportedly hit unofficial camps or gathering points for internally displaced persons across the Governorate, many of them along the Euphrates River, in areas controlled by Islamic State in Iraq and the Levant between Mayadin and Albu Kamal. In the first three weeks of November, some 124,000 people fled from Dayr al-Zawr into Hasakah Governorate. Airstrikes have also reportedly resulted in people fleeing across the border into Iraq. In total, over 400,000 people are reported to have been displaced from Dayr al-Zawr Governorate as a result of the fighting over the past few months.
- 9. Large numbers of internally displaced persons continued to arrive in Idlib Governorate, with over 75,000 new arrivals during the month of November. Many of them had been displaced from Hama, where fighting continued between the Government and non-State armed opposition groups, with smaller numbers arriving from Raqqah and Dayr al-Zawr. Some 15,000 people were reported to be staying out in the open, despite the recent drop in temperatures as winter approaches. During the same period, administrative changes took place in Idlib with the announcement, on 2 November, of a "salvation government", which would manage areas in the north-western part of the Syrian Arab Republic that were under the control of non-State armed opposition groups.
- 10. In Aleppo city, over 300,000 people were reported to have returned to the city since the evacuation of eastern Aleppo in 2016. The United Nations and its non-governmental organization (NGO) partners are present in Aleppo to respond to relief needs, including through the provision of food assistance to over 530,000 people in Aleppo city. The health sector has rehabilitated 4 primary health-care facilities, while 12 more are in the process of rehabilitation so as to be brought back into service. Water and sanitation assistance is also being provided in the form of maintenance for the drinking water network and pumping stations. Some 184 schools are also being rehabilitated to allow students to return to school.
- 11. During the reporting period, at least 30,000 Syrians remained stranded along the Syrian-Jordanian border in the area known as the berm. The last cycle of partial aid assistance to that area was halted over five months ago, on 15 June, with the food security and health situation of many of those stranded, notably children, having continuously deteriorated. The United Nations has continued to urgently call for emergency humanitarian access to make possible the delivery of food and essential non-food assistance in the immediate term, until longer-term solutions for this population are found. Meanwhile, critical health assistance and water supplies continued to be provided from the Jordanian side of the berm to this community.

Protection

- 12. Air and ground-based strikes continued to kill and injure civilians and damage and destroy civilian infrastructure in significant numbers throughout the month. Explosive weapons continued to be fired into populated areas, indiscriminately killing and injuring civilians, destroying and damaging vital infrastructure and leaving thousands of communities in areas littered with explosive remnants of war that continue to kill and injure civilians and impede humanitarian access long after their primary use. The large number of civilian casualties and the scale of civilian destruction are strong indicators of continuing violations of the prohibition on launching indiscriminate attacks and of the fundamental rules of distinction, proportionality and precaution. Children are particularly affected by the fighting and, in some incidents reported by OHCHR, they have constituted the majority of the casualties.
- 13. Fighting continued to affect civilian infrastructure, including medical facilities, schools, markets and places of worship. On the basis of information received by OHCHR, civilian casualties occurred in various Governorates (see annex), in possible violation of international humanitarian law. OHCHR has documented incidents allegedly perpetrated by parties to the conflict, including Government forces and their allies, non-State armed opposition groups and Security Council-designated terrorist groups.
- 14. Despite the call of the Human Rights Council in its resolutions S-18/1 and 19/22 for the Syrian authorities to cooperate with OHCHR, including through the establishment of a field presence with the mandate to protect and promote human rights, OHCHR reporting remains limited since the Government has not granted it access to the country.
- 15. The United States Department of Defense publicly reported that in November, as part of its "Operation Inherent Resolve", the United States-led multinational Combined Joint Task Force carried out 141 strikes against ISIL targets in Dayr al-Zawr and Hasakah Governorates. Over 93 per cent of those were reported to have been in Dayr al-Zawr. In addition, on 14 November, the Combined Joint Task Force publicly reported that it had conducted air strikes in Dayr al-Zawr, near Mayadin, on 3 November, and near Albu Kamal on 5 November.
- 16. The Ministry of Defence of the Russian Federation publicly reported operations in eastern Syrian Arab Republic during November, in particular in the vicinity of Dayr al-Zawr. The Ministry reported missile strikes in the area of Albu Kamal and the settlement of Qat'ah.
- 17. The United Nations and its health partners received credible reports of five attacks that affected health-care facilities and personnel in November. On 8 November, a hospital in Kafr Batna subdistrict, in Rif Dimasq, was reportedly hit by artillery shelling. The attack damaged several departments of the facility. According to initial reports, at least five people were killed and one person was wounded. The facility continued to deliver services with restricted capacity. On 18 November, Damascus Hospital (Mujtahid) was reportedly hit by a mortar, causing minor injuries to three patients and two resident doctors, as well as material damage. Another mortar landed in the street near the perimeter of the hospital, causing one death and 20 injuries. On 13 November, a primary health-care centre supported by an international NGO in Atarib subdistrict, Aleppo, was reportedly impacted by a nearby air strike. The attack resulted in moderate structural damage to the facility, which temporarily went out of service. On 13 November, an ambulance station belonging to a local NGO in Hamra subdistrict, north-eastern Hama, was reportedly seriously damaged by air strikes. At least two ambulances

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were destroyed and a third ambulance was damaged. The facility is no longer functional and was moved to another location. On 2 November, an ambulance belonging to the local ambulance service in Dana subdistrict, Idlib, was reportedly destroyed by an improvised explosive device.

18. Educational facilities also continued to be affected by the fighting. On 21 November, in Damascus city, one mortar struck the Zainab Fawwaz School in the Duwayla'ah area of Damascus city, reportedly killing one teacher and killing and injuring students. On 15 November, in Aleppo Governorate, an explosive device reportedly exploded near al Khansa'a School in Qabbasin town, injuring two people. On 15 November, artillery shelling on the town of Kafr Batna in eastern Ghutah reportedly hit a primary school. Schools were suspended on 14 November in eastern Ghutah until further notice.

Humanitarian access

Box 2

Key points: humanitarian access

- 1. In November, United Nations humanitarian agencies and partners continued to reach millions of people in need, including from within the Syrian Arab Republic, in cooperation with the Syrian authorities. Regular programming from within the country resulted in the delivery of humanitarian assistance to millions of people in need, including some 2,688,245 million people who received food assistance during the month through more than 1,595 deliveries.
- 2. In November, five humanitarian inter-agency cross-line convoys delivered much-needed assistance to 228,950 people. The total number of people reached under the October-November plan through 30 November was 338,950, or 28 per cent of the overall number of people to whom access had originally been requested under the plan. In November, humanitarian inter-agency cross-line convoys reached 200,250 people in the hard-to-reach locations of Talbisah, Tulul al-Humr and Rastan, and just 28,700 people in the besieged locations of Duma and Nashabiyah in eastern Ghutah, out of a total of 419,920 people besieged nationwide.
- 3. Cross-border activities remain a vital part of the humanitarian response in the Syrian Arab Republic. Since the adoption of Security Council resolution 2165 (2014) in July 2014, assistance has been delivered from Turkey to millions of Syrians in various parts of Aleppo, Idlib, Ladhiqiyah and Hama Governorates, and from Jordan to Dar'a, Qunaytirah and Suwayda' Governorates. In November, 659 trucks in 26 consignments delivered life-saving assistance to more than 902,000 people in need in northern and southern areas of the Syrian Arab Republic. Although access impediments imposed by armed actors and local authorities have increased in north-western Syrian Arab Republic, assistance continued at levels similar to those of the past. Challenges for NGOs in receiving registrations or work permits in some neighbouring countries continued, although there was some improvement.
- 4. The removal and delisting of medical supplies from inter-agency cross-line convoys by Syrian authorities remained a major challenge, with supplies sufficient for more than 10,651 treatments removed or not allowed to be loaded in November (see table 2). That brings the total number of medical items removed or not allowed to be loaded to more than 640,000 since the beginning of the year.
- 19. The delivery of humanitarian assistance to people in need remained extremely challenging in many areas of the country as a result of active conflict, shifting conflict lines, administrative impediments and deliberate restrictions imposed on the

movement of people and goods by the parties to the conflict. In particular, the access of the United Nations and its partners to those people living in besieged and hard-to-reach locations remained a critical concern.

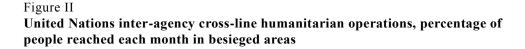
20. The United Nations, in its inter-agency convoy plan for October and November, requested access to 33 areas in besieged and hard-to-reach areas, seeking to reach 1,206,000 people. Inter-agency convoys are prepared for areas with multisectoral needs where access is limited, to ensure that United Nations support is needs-based. In November, only five inter-agency convoys could be dispatched to besieged and hard-to-reach locations, reaching 228,950 people in need (see table 1 for a list of inter-agency convoys sent in November). The total number of people reached under the October–November plan was 338,950, or 28 per cent of the overall number of people for whom access had originally been requested under the bimonthly plan. That number does not include people reached by the supply convoys of other humanitarian actors.

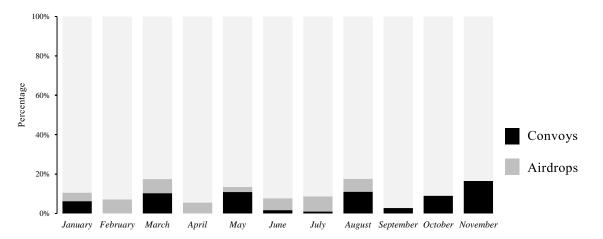
Table 1
Inter-agency cross-line humanitarian convoys, November 2017

| Date | Location | Requested target (number of beneficiaries) | Number of beneficiaries reached | Type of assistance |
|-------------|---------------|--|---------------------------------------|----------------------------|
| 1 November | Talbisah | 84 000 | 84 000 | Multisectoral |
| 1 November | Tulul al-Humr | 8 750 | 8 750 | Multisectoral |
| 12 November | Duma | 90 000 | 21 500 | Food, health and nutrition |
| 14 November | Rastan | 107 500 | 107 500 | Multisectoral |
| 28 November | Nashabiyah | 16 500 | 7 200 | Food, health and nutrition |

21. Individual agencies continued to submit requests for single-agency deliveries during the reporting period to locations throughout the country. Single-agency deliveries are undertaken in areas where access is possible. There are therefore fewer concerns about the ability of the United Nations to address assessed needs in those areas. In November, the World Food Programme (WFP) submitted 1,595 official requests to the authorities to obtain facilitation letters for the transport of food assistance to locations throughout the country, all of which were approved. The Office of the United Nations High Commissioner for Refugees submitted 87 facilitation letter requests for the movement of core relief items and livelihood kits, of which 82 were approved and 5 rejected, citing security concerns. Both international and Syrian NGOs continued to undertake needs assessments and to provide support, including medical, educational, psychosocial and protection services, in besieged and hard-to-reach locations, under extremely challenging circumstances and in accordance with humanitarian principles.

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- 22. Humanitarian access continues to be restricted by parties to the conflict in besieged and hard-to-reach locations. In 2017, on average, only 27 per cent of beneficiaries scheduled for assistance under specific requests have been reached through inter-agency cross-line convoys each month. Bureaucratic impediments, such as the non-issuance of facilitation letters by the Government of the Syrian Arab Republic, continue to be a significant factor in those delays and non-deliveries, despite the creation of a tripartite coordination mechanism to address such problems. The mechanism met once during the reporting period, on 5 November, to discuss issues related to the deployment of humanitarian convoys. Access was restricted on 27 November, when an inter-agency convoy to Nashabiyah in besieged eastern Ghutah had to turn back because of fighting, despite having received security guarantees from all sides prior to its deployment. The convoy proceeded the following day, on 28 November. During the reporting cycle, the majority of United Nations system entities and United Nations partners continued to be unable to gain access to the populations in need in areas of the country still controlled by ISIL.
- 23. United Nations operations in north-eastern Syrian Arab Republic were temporarily suspended in mid-November owing to lack of approvals from both the Government and the Kurdish Self Administration and disagreement between them over planned dispatches and distributions of humanitarian assistance and over the role of the Syrian Arab Red Crescent in areas under the control of the Kurdish Self Administration. The frequent suspensions had an adverse impact on aid distributions in the north-eastern part of the country. Although all WFP planned dispatches were completed, the level of food distributions was lower than under planned levels, owing to the temporary suspension of aid delivery. In Raqqah Governorate and northern Dayr al-Zawr Governorate, food distributions reached around 100,000 people, 54 per cent of the 185,000 people to be reached in November under the plan, while in Hasakah Governorate food distributions reached 14,000 people, only 7 per cent of the planned 192,000 people to be reached in the Governorate.

Figure III
Inter-agency cross-line humanitarian operations, November 2017

11 228,950 people reached

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|---|---|--------------------------|
| People reached in hard-to-reach areas 200,250 | People reached in besieged areas $28,700$ | Cross-line convoys |
| 7.8 % Proportion of people in hard- to-reach areas reached | 6.8 % Proportion of people in besieged areas reached | Airdrops 0 ² |

Number of people in hard-to-reach areas: 2.56 million

Number of people in besieged areas: 419,920

24. According to the World Health Organization (WHO), life-saving and life-sustaining medical items sufficient for more than 10,651 treatments were rejected or removed from convoys in November by the Syrian authorities. Details regarding the treatments and supplies removed are shown in table 2. Additional medical supplies were scheduled to be delivered as part of the bimonthly inter-agency convoy plan, but only five inter-agency convoys were able to proceed in November. Since the beginning of 2017, WHO has submitted 11 single-agency requests to the Government of the Syrian Arab Republic to gain access to 14 locations in six Governorates. The Government has approved nine requests and rejected one. One request remains unanswered.

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Airdrop operations to Dayr al-Zawr city were discontinued early in September, as military developments enabled the United Nations and its partners to regain overland access.

Table 2
Medical supplies removed from humanitarian convoys, November 2017

| | Number | |
|----------------------------|------------------|---|
| Location | of treatments | Types of supplies |
| Talbisah and Tulul al-Humr | 1 813 | Analgesic kits, pneumonia kits type B, pneumonia kits type A, antihypertensives, life-saving anti-epileptics, tetracycline, dobutamine hydrochloride, ketamine hydrochloride, oxytocin injections, atracurium besylate phenobarbitone, amitriptyline hydrochloride, haloperidol, gastro-resistant sodium valproate, ketamine hydrochloride injections, carbamazepine, beclomethasone dipropionate nasal spray, atracurium, psychotropic medicines and medicines for other common symptoms in palliative care (valporic acid, carbamazepine, beclomethasone), medical equipment including autoclaves, vertical defibrillators, anti-epileptics, sterilizers, basic x-rays, ventilator for adults, minor surgery tools. |
| Duma | 3 440 | Defibrillators, anti-epileptics, sterilizers, basic x-rays, ventilators for adults, minor surgery tools, intravenous therapy used for fluid replacement, anti-inflammatory and synthetic corticosteroid. Items reduced in quantity include pneumonia kits type B, latex examination gloves, pneumonia kits type A, anticholinergics and antispasmodics. |
| Rastan | 1 588 | Minor surgical kits, antiseptics, antihistamines, decongestants (syrup), bronchodilators, M7 diagnostic ultrasound and portable x-ray machines. |
| Nashabiyah | 3 810 | Psychotropic medicines or medicines for other common symptoms in palliative care (valporic acid, carbamazepine, haloperidol tabs, phenobarbitone 30 mg), medical kits such as pneumonia kits type A and type B, Italian trauma kits, medical consumables (syringes, intravenous catheters, sterile surgical gloves), medical equipment including ultrasound machines, sterilizers, bench-top, hot-air, ventilator for adults; autoclaves. |

Humanitarian response

25. In November, United Nations humanitarian agencies and partners continued to reach millions of people in need through all available access modalities, including (a) regular programming from within the Syrian Arab Republic, whereby humanitarian deliveries reach those in need without crossing conflict lines, (b) cross-line deliveries, whereby assistance from inside the country is delivered across conflict lines; and (c) cross-border deliveries, whereby assistance is provided to those in need from Jordan and Turkey (see table 3). In addition to the United Nations and its partners, NGOs continued to deliver life-saving assistance to people in need. The Government continued to provide basic services, both in areas under its control and in many areas beyond its control. Local authorities in many areas controlled by non-State armed opposition groups also continued to provide services, when possible.

Table 3
People reached by the United Nations and other organizations through all modalities, November 2017

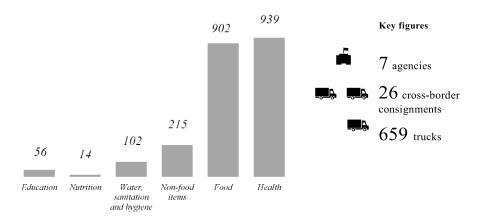
| Organization | Number of people reached |
|--|--------------------------|
| Food and Agriculture Organization of the United Nations | 3 900 |
| International Organization for Migration | 30 000 |
| Office of the United Nations High Commissioner for Refugees | 2 249 595 |
| United Nations Children's Fund | >4 000 000 |
| United Nations Development Programme | 157 111 |
| United Nations Population Fund | 329 387 |
| United Nations Relief and Works Agency for Palestine Refugees in the Near East | 252 424 |
| World Food Programme | >3 520 000 |
| World Health Organization | 1 027 597 |

- 26. During the reporting period, cross-border deliveries continued from Jordan and Turkey into the Syrian Arab Republic under the terms of Security Council resolutions 2165 (2014), 2191 (2014), 2258 (2015) and 2332 (2016) (see figure IV). In line with those resolutions, the United Nations notified the Syrian authorities in advance of each shipment, including with regard to its content, destination and intended number of beneficiaries.
- 27. Since cross-border operations began in July 2014, following the adoption of resolution 2165 (2014), the United Nations has conducted more than 688 cross-border consignments, with more than 17,501 trucks (12,220 through Bab al-Hawa and 1,686 through Bab al-Salam from Turkey; and 3,595 through Ramtha from Jordan). The United Nations cross-border operations complement the critical role played by international and Syrian NGOs that provide assistance and services to millions more from neighbouring countries.
- 28. In November, for example, the United Nations and its implementing partners delivered food assistance for more than 900,000 people through cross-border deliveries from Jordan and Turkey. Moreover, WHO conducted health and medical cross-border deliveries through Turkey, providing approximately 410,000 treatments. More than 473,000 people in the southern Syrian Arab Republic benefited from improved access to clean water through maintenance operations for water and sanitation systems. In addition, United Nations nutrition partners continued to provide services to more than 6,000 children in Dar'a and Qunaytirah Governorates, treating nearly 2,800 children, who were screened for acute malnutrition, in therapeutic and supplementary nutrition programmes. In terms of preventive nutrition services, 3,850 children under the age of 5 received high energy biscuits. In addition, 1,131 pregnant and lactating women benefited from counselling on appropriate infant and young child feeding practices.
- 29. The United Nations Monitoring Mechanism for the Syrian Arab Republic continued its operations during the reporting cycle, monitoring 659 trucks used in 26 consignments by seven United Nations entities in November, confirming the humanitarian nature of each and notifying the Syrian authorities after each shipment. The Mechanism continued to benefit from excellent cooperation with the Governments of Jordan and Turkey. The Mechanism is further supported by additional monitoring mechanisms in place for the delivery of cross-border assistance. The United Nations provides 48-hour notice to the Government of the Syrian Arab Republic for all shipments. Once in the country, the United Nations

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partners that deliver aid ensure that shipments arrive at warehouses. Independent third-party companies contracted by the United Nations ensure the independent verification of the arrival of assistance at the warehouses and further monitor distribution and/or service provision.

Figure IV Number of beneficiaries assisted by the United Nations and its partners by cluster through cross-border humanitarian deliveries, November 2017 (Thousands)

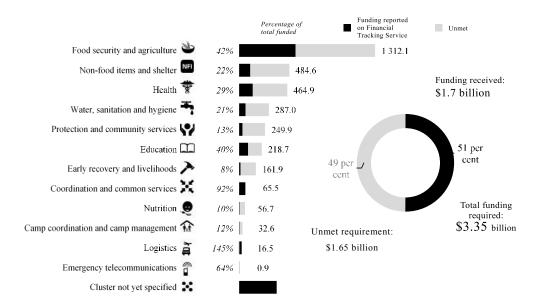


- 30. During the reporting period, from 19 to 23 November, on sub-national immunization days children under 5 years of age were treated with the bivalent oral polio vaccine in hard-to-reach areas in most Governorates, with the exception of Idlib, Dayr al-Zawr and Raqqah. Some 405,310 children were vaccinated, representing a coverage rate of 24 per cent. A total of 1,313 mobile and 262 fixed teams participated in this campaign, and WHO covered the campaign's operational costs, including for transportation, vaccine delivery and incentives for field officers. Children between the ages of 2 and 23 months were also reached with supplementary inactivated polio vaccine, in particular in areas with large populations of internally displaced persons in Rif Dimashq, districts of Damascus, Homs and Aleppo and accessible areas of Dayr al-Zawr city.
- 31. Throughout November, the Russian Federation sent information bulletins to the United Nations from the Centre for Reconciliation of Opposing Sides in the Syrian Arab Republic regarding the provision of bilateral relief assistance. Other Member States also continued to provide bilateral and other forms of humanitarian assistance.

Humanitarian financing

32. As at 30 November, the humanitarian response plan for the Syrian Arab Republic was just over 50 per cent funded, with \$1.7 billion of the requested \$3.35 billion received under the plan.

Figure V
Humanitarian response plan funding, 30 November 2017
(Millions of United States dollars)



Visas and registrations

- 33. A total of 77 new United Nations visa requests were submitted to the Government of the Syrian Arab Republic in November. Of those, 36 were approved in November, 1 was denied and 40 remain pending. Of the 134 new visa applications submitted in September and October, 35 were approved in November and 1 was denied. A total of 78 United Nations visa renewal requests were submitted in November, of which 31 were approved and 47 remain pending. An additional 27 requests for visa renewals were submitted in September and October, all of which were approved.
- 34. A total of 23 international NGOs are registered with the Government of the Syrian Arab Republic to operate in the country. Other international NGOs are at various stages of completing registration with the Government. Some 220 national NGOs are authorized by the Government to operate through 315 branches countrywide.

Safety and security of humanitarian personnel and premises

- 35. Programmes of the United Nations agencies, funds and programmes are implemented in areas affected by frequent clashes among belligerents, air strikes, regular exchanges of indirect artillery fire and asymmetric attacks. ISIL is also increasingly reverting to the practice of carrying out asymmetric attacks.
- 36. Since the start of the conflict, dozens of humanitarian workers have been killed, including 22 staff members of United Nations system entities, 18 of whom were staff members of the United Nations Relief and Works Agency for Palestine Refugees in the Near East (UNRWA), along with 66 staff members and volunteers of the Syrian Arab Red Crescent and 8 staff members and volunteers of the Palestine Red Crescent Society. Many staff members of international and national NGOs have also reportedly been killed.

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37. A total of 27 staff members of the United Nations system (1 staff member of the United Nations Development Programme and 26 UNRWA staff members) are detained or missing.

III. Observations

- 38. Security Council resolution 2165 (2014), by which the Council authorized the provision of humanitarian assistance by the United Nations and its implementing partners through cross-border deliveries, is up for renewal. United Nations deliveries ensure that people in north-western and southern Syrian Arab Republic are consistently reached with life-saving humanitarian assistance. The humanitarian nature of cross-border assistance is verified by the United Nations Monitoring Mechanism for the Syrian Arab Republic and its delivery is confirmed on the ground by third-party monitors. I call upon the Council to ensure that United Nations cross-border assistance is re-authorized for another year in a manner that continues to allow for safe, sustained, unimpeded and needs-based humanitarian deliveries. Any failure to ensure cross-border humanitarian assistance will only increase the number of people suffering and deepen the existing humanitarian crisis.
- 39. An updated humanitarian needs assessment released in November found that the massive needs in the Syrian Arab Republic will continue into 2018, with some 13.1 million people in need across the country, including 5.6 million people in acute need owing to a convergence of factors, including displacement, exposure to hostilities and limited access to basic goods and services. Ongoing military activity continues to result in the death and injury of civilians and the destruction of infrastructure such as schools and hospitals despite the presence of de-escalation agreements in some parts of the country. Three million of those in need are reached solely by regular cross-border aid deliveries. Civilians throughout the country must be protected and provided with sustained assistance. As the conflict continues year after year, the civilian population that is not regularly reached becomes increasingly vulnerable.
- 40. Lack of safe, sustained and unimpeded humanitarian access is a critical element compounding the fragility of civilian populations in the Syrian Arab Republic. Some 400,000 civilians in besieged eastern Ghutah are particularly affected, following months of limited entry of goods into the enclave, in addition to the recent escalation of fighting, including some of the heaviest air strikes on the area since it was designated a de-escalation area on 4 May in Astana. There were no significant developments in November to alleviate the situation of the population in east Ghutah, despite the high level of need and active efforts by the United Nations and some Member States. The United Nations was allowed to reach only 7 per cent of the besieged population in eastern Ghutah with assistance during the month. Such limited access means that needs are deepening by the day. The lack of access to basic health services and adequate treatment for medical conditions, including malnutrition, has also left hundreds in need of urgent medical care. There has been no progress since I reported on this issue last month, resulting not only in deepening needs, but also in the death of those for whom a solution could not be found in time.
- 41. I strongly re-emphasize that there is no military solution to the conflict in the Syrian Arab Republic. An end to the conflict and the suffering of the Syrian people remains the impetus that drove my Special Envoy for Syria to resume intra-Syrian talks in Geneva late in November, with the hope that both delegations would engage in serious negotiations on issues of direct relevance to millions of Syrians. Critical steps towards achieving a solution include meeting fundamental obligations to facilitate full, safe, rapid and unhindered humanitarian access and the release of

persons arbitrarily detained, and clarifying the fate of the persons who have been abducted or are missing. Road maps for a schedule and process to draft a new constitution and United Nations-supervised elections, inter alia, are also required. I continue to support my Special Envoy and the Geneva process as the only process mandated by the Security Council to bring a conclusion to this war.

42. Seeking accountability for serious violations of international humanitarian and human rights law is an obligation for States and also is central to sustainable peace. I reiterate my call for the situation in the Syrian Arab Republic to be referred to the International Criminal Court. I also call upon all Member States, all parties to the conflict, civil society and the United Nations system as a whole to cooperate fully with the International, Impartial and Independent Mechanism to Assist in the Investigation and Prosecution of Persons Responsible for the Most Serious Crimes under International Law Committed in the Syrian Arab Republic since March 2011.

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Annex

Incidents affecting civilians recorded by the Office of the United Nations High Commissioner for Human Rights in November 2017*

Damascus Governorate

- On 7 November, a ground-based strike hit a café on Hamra' Street in the Salihiyah area of Damascus. At least three male civilians were allegedly killed and at least 10 others wounded.
- On 20 November, ground-based strikes hit residential areas in the Bab Tuma neighbourhood of the old city of Damascus, including a military checkpoint, reportedly killing three people two of whom are believed to have been civilians and wounding 14 others.
- On 20 November, ground-based strikes hit a building in a residential area of the Jaramana neighbourhood, allegedly killing a 5-year-old boy and injuring another boy from the same family.
- On 21 November, ground-based strikes hit a residential area in the Jaramana neighbourhood, reportedly killing one male civilian and injuring another.

Rif Dimashq Governorate

- On 2 November, air strikes hit residential areas of Duma, reportedly killing six civilians, including a woman, a girl and three other civilians working for the Farmers Union, whose office was based in the building. Air strikes also reportedly hit the building of the Local Council, which subsequently suspended its activities.
- On 3 November, ground-based strikes hit a popular market located in Ayn Tarma and allegedly killed a male civilian and injured nine other civilians. A volunteer working as a first responder was allegedly wounded by shrapnel projected by a subsequent ground-based strike.
- On 3 November, a market located in a residential area of Saqba was reportedly hit by a ground-based strike, allegedly causing the death of one male civilian and injuring at least five other civilians.
- On 7 November, two ground-based strikes hit residential areas of Saqba: the first hit the centre of Jamaya Square and reportedly killed five civilians, including two children and one woman, and injured a 16-year-old boy and at least seven other civilians; the second struck Jouza Street and allegedly killed one male civilian and injured four other civilians.
- On 7 November, ground-based strikes hit a residential area in Duma and reportedly killed a 5-year-old boy.
- On 8 November, two air strikes hit a residential area of Irbin, allegedly killing

^{*} In line with Security Council resolution 2258 (2015), the present description of developments on the ground and the incidents that occurred during the month that the Office of the United Nations High Commissioner for Human Rights has been able to corroborate, relates to compliance with Council resolutions 2139 (2014), 2165 (2014) and 2191 (2014) by all parties in the Syrian Arab Republic. The information is provided without prejudice to the work of the Task Force on the Ceasefire of the International Syria Support Group. The reporting is not a comprehensive listing of all violations of international humanitarian law and violations and abuses of international human rights law that took place in the Syrian Arab Republic during the reporting period.

two male civilians and injuring at least five other civilians.

- On 8 November, one air strike and seven ground-based strikes hit residential areas in Duma, reportedly killing one male civilian and injuring an unknown number of other civilians.
- On 14 November, ground-based strikes hit a residential area of Irbin, allegedly killing two male civilians and injuring a boy who died the next day.
- On 14 November, four air strikes hit a residential area in Irbin and reportedly killed a male civilian and injured at least four other civilians.
- On 15 November, air strikes and ground-based strikes hit residential areas in Duma in the vicinity of a public market, allegedly killing two male civilians and injuring more than 15 other civilians, including women and children.
- On 15 November, air strikes hit a residential area of Irbin and reportedly killed four civilians, including two men from the same family and a child. At least 11 civilians, including two children and four women, were injured.
- On 16 November, air strikes and several ground-based strikes hit a residential areas in Irbin. The strikes reportedly caused a residential building to collapse, allegedly killing five male civilians and wounding more than 30 other civilians, including women and children.
- On 16 November, three ground-based strikes hit a residential area of Bayt Sawa and reportedly killed three children, including a girl and her brother, and injured at least one other civilian.
- On 16 November, three air strikes hit residential area in Hamuriyah, allegedly killing two civilians.
- On 17 November, several air strikes and a series of ground-based strikes reportedly hit residential areas in Duma, allegedly killing nine civilians, including four girls, two boys and one woman. The same day, at around 3 p.m., three air strikes hit a residential area in Duma where a team of first responders had been operating, reportedly killing 3 first responders and injuring 11 others. More than 120 civilians, including 30 children and 30 women, were allegedly injured in the incidents.
- On 18 November at around 3 a.m., two air strikes and ground-based strikes hit a residential area of Mudayra, reportedly killing six civilians two parents, their two sons and their two daughters when the building they were using as shelter collapsed. At dawn, ground-based strikes hit in the vicinity of where the first incident had occurred, allegedly injuring seven civilians, including a first responder on the scene.
- On 26 November, an air strike hit a market located in a residential area of Misraba, along with several ground-based strikes, destroying several residential buildings and allegedly killing 16 civilians, including two girls ages 11 and 12, one boy and one woman, and injuring at least 50 civilians, including women and children.
- On 26 November, several air strikes and ground-based strikes reportedly hit a
 residential area in Mudayra, including the main road and the vicinity of the
 main market, reportedly killing seven civilians, including two children and one
 woman, and injuring at least 25 others.
- On 27 November, air strikes and a number of ground-based strikes reportedly hit a residential area in Misraba, causing extensive destruction and allegedly

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- killing at least nine civilians, including one woman, and injuring at least 25 people.
- On 28 November, a series of air strikes hit residential areas north of Hamuriyah, hitting a former chocolate factory and a wood workshop, triggering a fire. At least three civilians, including a boy and a girl, in residential buildings that were struck were reportedly killed, and an additional 15 civilians were wounded, including at least one child.

Dar'a Governorate

- On 11 November, a male civilian was reportedly killed when an improvised explosive device detonated on a road between the opposition-controlled towns of Karak and Rakham in western Dar'a Governorate. The victim's wife, traveling in the same car, was reportedly wounded.
- On 23 November, armed men opened fire on a civilian bus on the road between the towns of Duwayrah and Harran in the eastern part of the Governorate, allegedly killing at least six civilians, including one woman.

Aleppo Governorate

- On 13 November, at approximately 2 p.m., three air strikes reportedly hit a large local market in the centre of Atarib city, approximately 25 km west of Aleppo city. The air strikes allegedly killed four women, two girls and one boy, and injured at least a dozen other people. At the time of the incident, the market was reportedly full of people. Reports indicate that the strikes also caused severe damage to nearby houses, shops, vehicles and a police station. The area is under the control of several armed opposition groups, including Hay'at Tahrir Al-Sham, whose fighters control an area on the outskirts of the city.
- On 22 November, the body of a young man was found in the bushes in Jarabulus city in northern Aleppo Governorate. The man was a displaced civilian from the subdistrict of Tibni in Dayr al-Zawr Governorate. He had reportedly been held by Ahrar Al-Sham in Jarabulus two weeks earlier and accused of being a member of ISIL.

Idlib Governorate

- On 4 November, four boys were reportedly killed, including a set of triplets, and one other was injured in Kafr Sajnah in southern rural Idlib when unexploded ordnance detonated outside their home. The injured boy reportedly died of his injuries on 20 November.
- On 5 November, four civilians a father, his daughter and two sons were allegedly killed when unexploded ordnance detonated in their neighbourhood in Ariha city. The explosion reportedly resulted in the injury of seven other civilians.
- On 6 November, one civilian woman and her son were reportedly killed following the explosion of unexploded ordnance in the town of Sanjar, east of Idlib city.
- On 10 November, a girl was allegedly killed and two other children (a boy and a girl) injured as a result of unexploded ordnance detonating in the village of Tall Salmu, near Abu al-Duhur airport in eastern Idlib Governorate.
- On 11 November, air strikes hit residential areas of the town of Tamani'ah, south of Idlib, reportedly killing two civilians, including a woman, and

- injuring four others, including two women. All victims were from the same family.
- On 13 November, the explosion of a vehicle-borne improvised explosive device in Idlib city allegedly injured 14 civilians, including five children and four women.
- On 14 November, ground-based strikes hit Khan Shaykhun, reportedly injuring four male civilians from the same family.
- On 17 November, a vehicle-borne improvised explosive device exploded in the centre of Idlib city, near Mihrab Square. The explosion allegedly killed a 30-year-old male civilian and injured 11 other civilians, including four women and two girls ages 5 and 9. Six of the victims were from the same family.
- On 23 November, an improvised explosive device exploded in the town of Atimah town in northern Idlib, reportedly injuring a mother and her three children, who had been harvesting olives.

Homs Governorate

• Around 1 p.m. on 19 November, ground-based strikes reportedly hit a mill in the Khalidiyah neighbourhood in Government-controlled Homs city, reportedly killing three male civilians working in the mill and injuring at least 14 others. The mill was put out of service.

Dayr al-Zawr Governorate

- On 1 November, air strikes hit residential areas of ISIL-controlled Albu Kamal city in eastern Dayr al-Zawr and reportedly killed at least nine civilians from two families, including two women and one girl, and injured nine other civilians. Areas hit in the heart of Albu Kamal city were reportedly close to the Aisha Hospital and Masriya roundabout.
- On 16 November, air strikes hit the Suh al-Rifa'i desert area and allegedly resulted in the killing of 11 displaced civilians including two women and five children who had been stranded in their tents.
- On 17 November, a vehicle-borne improvised explosive device exploded near a group of internally displaced persons in Syrian Democratic Forces-controlled Faraj village in eastern Dayr al-Zawr, in an area between the Koniko gas field and the Jafra oil field. At least 19 civilians were reportedly killed, including one woman, two girls and one boy, and at least 27 other civilians were injured.
- On 23 November, air strikes hit a water crossing in Hasrat village in the eastern part of the Governorate and allegedly killed 13 civilians, including three women and two girls.
- On 26 November, air strikes hit the three-story Findi residential building in Sha'fah village in the ISIL-controlled Albu Kamal region of eastern Dayr al-Zawr Governorate. The strikes reportedly killed 12 women and 9 children, some of them internally displaced persons who had fled heavy shelling of Qurayya and Asharah villages and were waiting for daylight to cross into ISILcontrolled areas of the Governorate such as Susah and Abu Hammam.
- On 26 November, air strikes reportedly hit the scattered tents of internally displaced persons in the desert area of Suh al-Rifa'i in eastern Albu Kamal region, approximately seven km from Sha'fah. OHCHR received details of nine civilians who had been killed, including five women and four children.

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Raqqah Governorate

- On 23 November, a 10-year-old boy reportedly died when unexploded ordnance detonated in his vicinity close to the Old Mosque in the centre of Raqqah city.
- On 25 November, two women from Raqqah city were allegedly killed when unexploded ordnance detonated in a house located close to the Grand Mosque in the Hasun neighbourhood of Raqqah city.
- On 26 November, two men were reportedly killed as a result of the detonation of unexploded ordnance in the Badu neighbourhood of Raqqah city.