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Report on the activities of the Office of Internal
Oversight Services

Report on the activities of the Office of Internal Oversight Services for the period from 1 July 2017 to 30 June 2018

Addendum

Summary

The present addendum provides information about the status of implementation of recommendations issued by the Office of Internal Oversight Services (OIOS) during the period from 1 July 2017 to 30 June 2018. It includes an overall assessment of the implementation of recommendations, a breakdown of open recommendations, a list of critical recommendations the implementation of which is overdue, recommendations with financial implications and a list of the oversight reports issued during the reporting period. An overview of the non-peacekeeping activities of OIOS during the period is provided in document A/73/324 (Part I).

^{*} A/73/150.





Abbreviations and acronyms

AMISOM African Union Mission in Somalia

CTED Counter-Terrorism Committee Executive Directorate

DESA Department of Economic and Social Affairs

DFS Department of Field Support

DGACM Department for General Assembly and Conference Management

DM Department of Management

DPA Department of Political Affairs

DPI Department of Public Information

DPKO Department of Peacekeeping Operations

DSS Department of Safety and Security

ECA Economic Commission for Africa

ECE Economic Commission for Europe

ECLAC Economic Commission for Latin America and the Caribbean

EOSG Executive Office of the Secretary-General of the United Nations

ESCAP Economic and Social Commission for Asia and the Pacific

ESCWA Economic and Social Commission for Western Asia

ICAO International Civil Aviation Organization

ICSC International Civil Service Commission

ICTR International Criminal Tribunal for Rwanda

ICTY International Tribunal for the Former Yugoslavia

IRMCT International Residual Mechanism for Criminal Tribunals

ISDR International Strategy for Disaster Reduction

ITC International Trade Centre

MINUJUSTH United Nations Mission for Justice Support in Haiti

MINURSO United Nations Mission for the Referendum in Western Sahara

MINUSCA United Nations Multidimensional Integrated Stabilization Mission in the Central

African Republic

MINUSMA United Nations Multidimensional Integrated Stabilization Mission in Mali

MINUSTAH United Nations Stabilization Mission in Haiti

MONUSCO United Nations Organization Stabilization Mission in the Democratic Republic of

the Congo

OAJ Office of Administration of Justice

OCHA Office for the Coordination of Humanitarian Affairs

OHCHR Office of the United Nations High Commissioner for Human Rights

OHRM Office of Human Resources Management

OIOS Office of Internal Oversight Services

OLA Office of Legal Affairs

OOSA Office for Outer Space Affairs

OSAA Office of the Special Adviser on Africa

OSRSG-CAC Office of the Special Representative of the Secretary-General for Children and

Armed Conflict

OSRSG-SVC Office of the Special Representative of the Secretary-General on Sexual Violence

in Conflict

OSRSG-VAC Office of the Special Representative of the Secretary-General on Violence against

Children

PBSO Peacebuilding Support Office

RSCE Regional Service Centre in Entebbe, Uganda

UNAIDS Joint United Nations Programme on HIV/AIDS

UNAMA United Nations Assistance Mission in Afghanistan

UNAMI United Nations Assistance Mission for Iraq

UNAMID African Union-United Nations Hybrid Operation in Darfur

UNCCD United Nations Convention to Combat Desertification

UNCTAD United Nations Conference on Trade and Development

UNDOF United Nations Disengagement Observer Force

UNDP United Nations Development Programme

UNEP United Nations Environment Programme

UNESCO United Nations Educational, Scientific and Cultural Organization

UNFCCC United Nations Framework Convention on Climate Change

UNFICYP United Nations Peacekeeping Force in Cyprus

UNFPA United Nations Population Fund

UN-Habitat United Nations Human Settlements Programme

UNHCR Office of the United Nations High Commissioner for Refugees

UNHQ United Nations Headquarters

UNICRI United Nations Interregional Crime and Justice Research Institute

UNIFIL United Nations Interim Force in Lebanon

UNIOGBIS United Nations Integrated Peacebuilding Office in Guinea-Bissau

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UNISFA United Nations Interim Security Force for Abyei

UNJSPF United Nations Joint Staff Pension Fund

UNJSPF-IMD United Nations Joint Staff Pension Fund Investment Management Division

UNMC United Nations Mission in Colombia
UNMIL United Nations Mission in Liberia

UNMISS United Nations Mission in South Sudan

UNMOGIP United Nations Military Observer Group in India and Pakistan

UNOAU United Nations Office to the African Union
UNOCI United Nations Operation in Côte d'Ivoire

UNODA United Nations Office for Disarmament Affairs

UNODC United Nations Office on Drugs and Crime

UNOG United Nations Office at Geneva

UN-OHRLLS Office of the High Representative for the Least Developed Countries, Landlocked

Developing Countries and Small Island Developing States

UNON United Nations Office at Nairobi
UNOV United Nations Office at Vienna

UNRWA United Nations Relief and Works Agency for Palestine Refugees in the Near East

UNSMIL United Nations Support Mission in Libya

UNSOA United Nations Support Office for the African Union Mission in Somalia

UNSOM United Nations Assistance Mission in Somalia
UNSOS United Nations Support Office in Somalia

UNTSO United Nations Truce Supervision Organization

I. Introduction

1. The present addendum provides information about the status of implementation of recommendations issued by the Office of Internal Oversight Services. The report includes an overall assessment of the implementation of recommendations (sect. II), an analysis of open recommendations, broken down by entity (sect. III), a list of critical recommendations the implementation of which is overdue (sect. IV), recommendations with financial implications (sect. V) and a list of all of the oversight reports issued between 1 July 2017 and 30 June 2018 (sect. VI).

II. Overall assessment of the implementation of recommendations

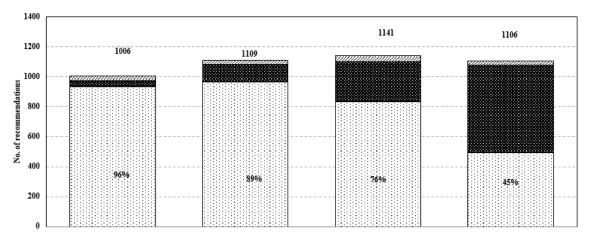
2. A breakdown of the status of implementation of recommendations issued by OIOS from 1 January 2014 to 31 December 2017, including the implementation rate for each of those calendar years, is provided in the figure below. In 2017, OIOS issued 1,125 recommendations to United Nations entities. Of those, 26 (2 per cent) were deemed critical. As at 31 December 2017, programme managers had implemented 491 (45 per cent) of the recommendations issued during the calendar year, including 8 (31 per cent) of the critical recommendations issued during 2017.

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¹ The most recent follow-up of important recommendations was carried out in February 2018 for recommendations issued by 31 December 2017, in accordance with the new follow-up schedule established in 2011 (see A/67/297 (Part I)). Critical recommendations due for implementation are followed up on a quarterly basis; therefore their status is as at 30 June 2018 in the case of recommendations issued up to the end of 2017. The information in the figure is provided by calendar year to ensure compatibility with past calendar years and to ensure consistency with the performance data used in the senior managers' compacts.

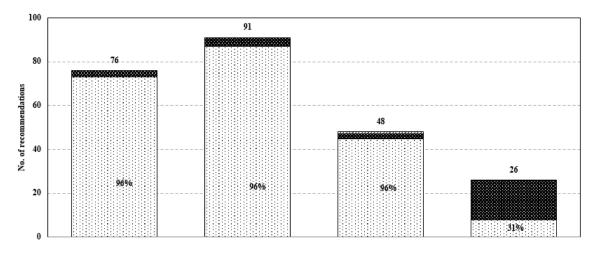
Status of recommendations issued from 1 January 2014 to 31 December 2017 as at 28 February 2018, and implementation rates^a

(a) All recommendations



	2014	2015	2016	2017
Closed	31	26	39	26
Pending	43	119	267	589
Implemented	932	964	835	491

(b) Critical recommendations



	2014	2015	2016	2017
Closed	0	0	1	0
Pending	3	4	2	18
Implemented	73	87	45	8

^a A recommendation may be closed when, for example, it is overtaken by events or when management accepts responsibility for residual risk arising from the non-implementation of the recommendation. It is to be noted that the rates of implementation of recommendations are based on the total number of implemented recommendations divided by the number of recommendations issued, excluding those that have been closed. These figures exclude declined recommendations.

III. Analysis of open recommendations

3. Information about the status of all outstanding recommendations issued up to the end of 30 June 2018 for each United Nations department/office is provided in table 1. Of the 1,515 open recommendations issued as at 30 June 2018, 31 (2 per cent) were critical; 18 of the critical recommendations had missed the target date and 13 were not yet due. Specific information on critical recommendations for which implementation is overdue, including management's response, is provided in section IV.

Table 1
Breakdown of open recommendations by status and implementation schedule for all outstanding critical recommendations issued up to 30 June 2018

	Outstandi	ng recommendations		Critical recommendation implementation schedule		
	Total	Important	Critical	Second half of 2018	2019 and beyond	Overdue
DESA	28	28				
DFS	153	151	2		1	1
DGACM	8	8				
DM	124	121	3	1		2
DPA	6	6				
DPI	13	13				
DPKO	41	38	3		3	
DSS	9	9				
ECA	11	11				
ECE	7	7				
ECLAC	10	10				
EOSG	4	4				
ESCAP	20	20				
ESCWA	5	5				
Ethics Office	3	3				
ICSC	5	5				
ICTR	2	2				
ICTY	2	2				
IRMCT	21	21				
ISDR	2	2				
ITC	15	15				
MINUSCA	73	69	4	1		3
MINUSMA	32	31	1			1
MINUSTAH	14	14				
MONUSCO	52	51	1	1		
OAJ	2	2				
OCHA	66	66				
OHCHR	35	35				
OLA	5	5				
OOSA	1	1				
OSAA	1	1				

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	Outstandi	ng recommendations		Critical recommendation implementation schedule		
	Total	Important	Critical	Second half of 2018	2019 and beyond	Overdue
OSRSG-CAC	5	5				
OSRSG-SVC	5	5				
OSRSG-VAC	5	5				
PBSO	2	2				
UNAIDS	1	1				
UNAMA	18	18				
UNAMI	15	15				
UNAMID	24	24				
UNCCD	17	17				
UNCTAD	10	10				
UNDOF	4	4				
UNDP	2	2				
UNEP	31	31				
UNESCO	3	3				
UNFCCC	43	42	1		1	
UNFICYP	11	11				
UN-Habitat	40	39	1			1
UNHCR	141	131	10	2	1	7
UNICRI	5	5				
UNIFIL	29	29				
UNIOGBIS	1	1				
UNISFA	2	2				
UNJSPF	31	30	1			1
UNJSPF-IMD	26	26				
UNMIL	4	4				
UNMISS	38	38				
UNMOGIP	1	1				
UNOAU	8	8				
UNOCI	4	4				
UNODA	8	8				
UNODC	35	35				
UNOG	34	34				
UN-OHRLLS	2	2				
UNON	67	67				
UNOV	17	17				
UNRWA	3	3				
UNSMIL	1	1				
UNSOM	11	11				
UNSOS	41	37	4	2		2
Total	1 515	1 484	31	7	6	18

IV. Critical recommendations the implementation of which is overdue

4. Details of critical recommendations for which implementation is overdue, together with management's latest update on the progress made to date, are provided in table 2.

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Table 2 Critical recommendations for which implementation is overdue

Entity	Report number	Recommendation	Risk category	Report date	Target date	New estimated completion date
DFS	2014/123	UNSOA should develop and implement a policy on air services and the recovery of costs of such services, to be provided to non-UNSOA and non-AMISOM personnel. Client response July 2018: Implementation is in progress. DFS has been working with several stakeholders to produce the necessary guidance to all United Nations operations in the field. The working group met in May and June 2018 and a first draft of the contents of the future policy has been circulated.	Financial	8 December 2014	30 June 2018	
DM	2015/051	DM should review and promulgate administrative issuances on the administration and management of the health insurance scheme and the related staff-management consultative mechanism. Client response August 2018: The Health and Life Insurance Section will begin work on administrative instructions for health insurance plans in August 2018.	Governance	16 June 2015	31 December 2016	30 June 2018
	2016/078	DM should address the limitations encountered in the reporting and business intelligence function of Umoja and put in place adequate controls for monitoring data related to the human resources functions. Client response July 2018: Limitations have been addressed and a new version of the semantic layer for organizational management and personnel administration has been released in Umoja. OHRM has reviewed, consolidated and prioritized reports in respect of human resources. Along with the reports, OHRM will provide	Human resources	2 August 2016	31 December 2017	

Entity	Report number	Recommendation	Risk category	Report date	Target date	New estimated completion date
		guidance on the monitoring procedures. Umoja continues to support the development of the required business intelligence reports and to enrich the semantic layer and data model to provide additional reporting capabilities in the time management function.				
MINUSCA	2017/120	Confidential. Client response February 2018: Implementation is in progress.	Human resources	17 November 2017	31 December 2017	_
	2017/120	Confidential. Client response April 2018: Implementation is in progress.	Operational	17 November 2017	22 November 2017	-
	2017/125	Confidential. Client response April 2018: Implementation is in progress.	Operational	5 December 2017	30 June 2018	_
MINUSMA	2015/055	MINUSMA should establish standard operating procedures for the provision of fuel to United Nations entities and other parties and recover an estimated \$4.5 million in outstanding accounts receivable for fuel supplied to non-MINUSMA entities for the period from July 2013 to February 2015. Client response July 2018: Implementation is in progress. The standard operating procedures on the processing of cost recovery from other entities for goods and services provided by MINUSMA have been finalized. The cost recovery from the Government of the Netherlands is still ongoing.	Financial	19 June 2015	31 December 2015	30 September 2018

Entity	Report number	Recommendation	Risk category	Report date	Target date	New estimated completion date
	2017/010	The UNHCR representation in Ethiopia, in coordination with the Bureau for Africa and the Supply Management and Logistics Service, should: (a) arrange for a comprehensive independent review to be conducted to assess the structural, staffing and training requirements needed to address the systemic and persistent weaknesses in procurement and vendor management; and (b) develop a plan for completing the ongoing actions to regularize contracts and review past payments made for goods and services without contracts. Client response June 2018: The UNHCR representation provided an update on the current status of contract regularization.	Operational	15 March 2017	30 April 2017	
	2017/010	The UNHCR representation in Ethiopia, in coordination with the Bureau for Africa and the Asset and Fleet Management Section, should review the arrangements over fleet and fuel management in Ethiopia to ensure the implementation of appropriate controls with respect to the determination of vehicle needs, the disposal of vehicles, vehicle insurance schemes and the allocation and utilization of vehicles and fuel and maintenance costs among partners and UNHCR offices. Client response June 2018: The UNHCR representation confirmed that the disposal of obsolete items had been institutionalized. Coordination with Headquarters had been strengthened to expedite the processes. The fleet planning for 2018 was done through analysis of available data for all vehicles.	Operational	15 March 2017	30 April 2017	

Entity	Report number	Recommendation	Risk category	Report date	Target date	New estimated completion date
	2017/068	The UNHCR representation in Somalia should implement an action plan to ensure that: (a) risks associated with the selection and retention of partners, the delegation of procurement authority to partners, the preparation of project partnership agreements and the monitoring of partners, including through remote mechanisms, are effectively managed; and (b) there is sufficient capacity to provide support for oversight of project activities. Client response April 2018: The UNHCR representation provided an update on the recommendation, which was still in the process of being implemented.	Operational	13 July 2017	31 July 2017	
	2017/103	The UNHCR representation in Cameroon should put in place adequate coordination mechanisms and management oversight arrangements to ensure that the requirements for the selection and retention of partners, for the conclusion of project partnership agreements, for the delegation of procurement authority to partners and for financial and performance monitoring, including follow-up on recommendations raised in project audits and recovery of partner receivables, are systematically complied with and the associated risks are effectively managed. Client response June 2018: The UNHCR representation provided an update on the recommendation and the actions taken.	Strategy	29 September 2017	31 December 2017	

Entity	Report number	Recommendation	Risk category	Report date	Target date	New estimated completion date
	2017/124	The UNHCR Division of Human Resources Management should: (a) use the ongoing deliberations on the harmonization of human resources policies and procedures United Nations-wide as an important opportunity to align UNHCR instructions and practices on the education grant with those of the Secretariat and other United Nations system organizations; and (b) seek legal opinion on recovery of the payment of \$52,270 incorrectly disbursed in contravention of the Staff Regulations and Rules of the United Nations and administrative issuances. Client response June 2018: The Division provided an update on the actions taken to implement the recommendation.	Governance	1 December 2017	30 June 2018	
	2018/021	The UNHCR proGres version 4 team should strengthen the governance of the proGres version 4 project by: (a) providing regular reports to the information and communications technology governance board, highlighting significant variances in relation to deliverables and expenditure versus scope, timelines and budget, with adequate reasoning provided for the deviations; and (b) requesting a decision from the board on the way forward in case of significant variances. Client response June 2018: UNHCR provided an update on the actions taken to implement the recommendation.	Governance	29 March 2018	30 June 2018	

V. Recommendations with financial implications

- 5. A summary of OIOS recommendations with financial implications is provided in table 3. OIOS classifies financial implications according to several categories, including loss and waste of resources, recovery, expenditure reduction, additional income and budget reduction.
- 6. During the reporting period, OIOS identified \$4.8 million in potential recoveries and expenditure reduction, of which a total of \$1.4 million was realized during that period.

Table 3
Recommendations with financial implications, 1 July 2017 to 30 June 2018
(United States dollars)

Entity	Assignment number (report number)	Description	Estimated amount	Realized amount
DFS	ID-0013/17	Recoveries	16 192	_
DFS	ID-0178/17	Recoveries	108 095	_
DFS	ID-0259/17	Recoveries	667	_
DFS	ID-0266/16	Recoveries	45 078	_
DFS	ID-0549/15	Recoveries	248 446	_
MINUSTAH	AP2017/683/09 (2017/133)	Loss and waste of resources	258 000	_
MINUSTAH	AP2017/683/11 (2018/051)	Recoveries	2 243 165	1 400 000
OCHA	AH2017/512/01 (2018/043)	Recoveries	69 826	_
UNAMA	AP2017/630/01 (2017/121)	Recoveries	115 564	_
UNHCR	AR2017/162/02 (2017/124)	Recoveries	317 252	15 923
UNHCR	AR2017/166/02 (2018/042)	Recoveries	15 142	_
UNIFIL	AP2016/672/10 (2017/092)	Recoveries	4 800	4 800
UNIFIL	AP2017/672/08 (2017/099)	Expenditure reduction	768 000	_
UNJSPF	ID-0407/16	Recoveries	76 010	_
UNOCI	AP2016/640/02 (2017/053)	Loss and waste of resources	328 216	7 317
UNODC	ID-0143/16	Recoveries	34 669	_
UNON	ID-0265/17	Recoveries	830	_
UNON	ID-0590/17	Recoveries	949	_
UNON	AA2017/210/02 (2017/109)	Loss and waste of resources	139 889	-
Total			4 790 790	1 428 040

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VI. Reports issued during the reporting period

7. During the 12-month period from 1 July 2017 to 30 June 2018, OIOS issued 365 oversight reports, comprising 11 reports to the General Assembly, 161 internal audit reports, 140 investigation reports, 45 investigation closure reports and 8 evaluation and inspection reports. A list of all such reports issued during the reporting period is provided in table 4.

 $Table\ 4 \\ \textbf{Reports issued during the period from 1 July 2017 to 30 June\ 2018}$

A. Reports issued to the General Assembly

Symbol	Date	Subject
A/72/330 (Part I)	14 August 2017	Activities of OIOS for the period from 1 July 2016 to 30 June 2017
A/72/330 (Part I)/Add.1	14 August 2017	Activities of OIOS for the period from 1 July 2016 to 30 June 2017 — Addendum
A/72/330 (Part II)	19 February 2018	Activities of OIOS on peace operations for the period from 1 January to 31 December 2017
E/AC.51/2018/5 and E/AC.51/2018/5/Corr.1	7 March 2018	Triennial review of the implementation of the recommendations from the programme evaluation of the United Nations Entity for Gender Equality and the Empowerment of Women
S/2018/206	8 March 2018	Evaluation of the methods and work of the International Residual Mechanism for Criminal Tribunals
E/AC.51/2018/4	15 March 2018	Triennial review of the implementation of the recommendations from the programme evaluation of the United Nations Conference on Trade and Development
E/AC.51/2018/6	15 March 2018	Triennial review of the implementation of the recommendations from the programme evaluation of the Office of the United Nations High Commissioner for Refugees
E/AC.51/2018/7	15 March 2018	Triennial review of the implementation of the recommendations from the programme evaluation of the Economic Commission for Latin America and the Caribbean
E/AC.51/2018/8	15 March 2018	Triennial review of the implementation of the recommendations from the programme evaluation of the International Trade Centre
E/AC.51/2018/2	19 March 2018	Triennial review of the implementation of the recommendations from the programme evaluation of the United Nations Human Settlements Programme

Symbol	Date	Subject
E/AC.51/2018/3	19 March 2018	Triennial review of the implementation of the recommendations from the programme evaluation of the Economic and Social Commission for Asia and the Pacific

B. Reports issued to programme managers by the Internal Audit Division

			Numb recommer	
Entity	Issue date	Audit report subject	Critical	Important
DESA	18 August 2017	Management of trust funds	0	5
	12 December 2017	Management of the Junior Professional Officers programme	0	6
DESA, DPI, DGACM, DM	1 May 2018	Issuance of grounds passes in the Secretariat in New York	0	8
DFS	3 August 2017	Accounts receivable and payable in UNOCI	0	3
	12 April 2018	Education grant disbursements at RSCE, UNIFIL and the Kuwait Joint Support Office	0	4
	13 April 2018	Support for budget formulation and monitoring by field missions	0	7
	15 May 2018	Acquisition and management of information and communications technology assets	0	5
	18 June 2018	Medical Support Section	0	6
DFS, UNISFA	25 July 2017	Recruitment of staff in UNISFA	0	2
DFS, UNMISS	29 March 2018	Leave and attendance in UNMISS	0	9
DM	9 August 2017	Management of a memorandum of understanding between the Secretariat and a United Nations agency	0	8
	21 February 2018	Secretariat's arrangements for implementation of the grants management module in Umoja	0	2
DM, DESA	14 June 2018	Management of the regular programme of technical cooperation	0	6
DM, ICSC	18 August 2017	Administrative management of the ICSC secretariat	0	8
DM, OCHA	16 May 2018	Thematic audit of education grant disbursements at the Secretariat	0	7

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			Numbe recommen	
Entity	Issue date	Audit report subject	Critical	Important
DM, UNOG, OHCHR	28 December 2017	Umoja implementation at UNOG and Geneva-based entities	0	8
DPI, DM	14 August 2017	Management of websites and social media at Headquarters	0	4
DPKO	19 March 2018	Recruitment of United Nations police	0	11
DPKO, DFS	2 February 2018	Strategic communications and public information activities in DPKO and DFS	0	3
DPKO, DFS	2 March 2018	Planning and oversight of training activities in peacekeeping operations	0	4
DSS	27 April 2018	Issuance of grounds passes in Secretariat in New York	0	5
ECA	29 May 2018	Renovation of Africa Hall and visitors centre construction projects	0	4
ECA, DM	27 September 2017	Education grant disbursements and travel management in ECA	0	2
ECLAC	17 July 2017	Sustainable development and human settlement subprogramme	0	3
	25 May 2018	Management of capital renovation projects	0	1
ESCAP	29 September 2017	Environment and development subprogramme	0	6
	5 June 2018	Seismic mitigation retrofit and life- cycle replacement project	0	8
ICTY, IRMCT	8 August 2017	Official travel in ICTY and IRMCT	0	5
IRMCT	12 September 2017	Victim and witness management	0	2
	15 December 2017	Readiness for management of trial and appeal proceedings	0	0
	19 February 2018	Post-construction and occupancy of the new office facility at Arusha, United Republic of Tanzania	0	8
	31 May 2018	Liquidation activities at ICTY	0	0
ITC	21 December 2017	Projects and activities funded through unearmarked funds	0	5
MINUJUSTH	22 February 2018	Assets disposal during liquidation	0	4
	29 May 2018	Financial and other administrative aspects of the liquidation	0	6

			Numbe recommen	5
Entity	Issue date	Audit report subject	Critical	Important
MINUSCA	9 August 2017	Fleet management	0	10
	17 November 2017	Bangui Joint Task Force	3	5
	5 December 2017	Safety and security	2	4
	8 December 2017	Strategic communications and public information programme	0	9
	13 December 2017	Budget formulation and monitoring	0	7
	29 March 2018	Disarmament, demobilization and reintegration programme	0	8
	29 March 2018	Human rights programme	0	8
	19 June 2018	Civil affairs programme	0	3
MINUSMA	29 September 2017	Payment process	0	9
	24 October 2017	Police operations	0	11
	15 December 2017	Budget formulation and monitoring	0	3
	15 March 2018	Aviation safety	0	7
	13 April 2018	Medical services	0	11
MINUSTAH	31 October 2017	Business continuity management	0	0
	12 December 2017	Camp closure and environmental clean-up	0	5
	12 December 2017	Phasing out of human resources	0	2
MONUSCO	3 August 2017	Warehouse management	0	8
	29 September 2017	Safety and security	1	12
	6 December 2017	Budget formulation and monitoring	0	1
	8 December 2017	Public information programme	0	8
	13 December 2017	Business continuity	0	9
	27 April 2018	Aviation safety	0	3
OAJ, EOSG	25 May 2018	Administrative management of OAJ	0	4
OCHA	15 May 2018	Strategic communications	0	5
	25 May 2018	Operations in the Occupied Palestinian Territory	0	6
OHCHR	26 September 2017	New York Office of the Office of the United Nations High Commissioner for Human Rights	0	7

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			Numbe recommen	
Entity	Issue date	Audit report subject	Critical	Important
	29 March 2018	Operations in Cambodia	0	6
UNAMA	17 November 2017	Facilities management	0	4
	13 December 2017	Political affairs programme	0	3
	21 June 2018	Human rights programme	0	4
	29 June 2018	Business continuity management	0	7
UNAMA, UNAMI, DM, DFS	9 May 2018	Umoja implementation in the Kuwait Joint Support Office, UNAMA and UNAMI	0	12
UNAMI	20 September 2017	Political affairs programme	0	5
	19 December 2017	Air operations and aviation safety	0	3
	22 December 2017	Fuel management	0	5
	25 May 2018	Business continuity management	0	5
UNAMID	3 August 2017	Community stabilization programme	0	7
	24 November 2017	Medical services	0	7
	5 December 2017	Trust fund activities	0	2
	14 December 2017	Protection of civilians programme	0	6
	22 March 2018	Quick-impact projects	0	3
	13 April 2018	Police capacity-building programme	0	9
	19 April 2018	Human rights programme	0	4
	27 April 2018	Budget formulation and monitoring	0	3
	10 May 2018	Business continuity	0	5
UNCCD	15 January 2018	Science, technology and implementation programme	0	8
UNCTAD	23 August 2017	Technical cooperation projects in the Division on Investment and Enterprise	0	8
UNDOF	12 December 2017	Finance and human resources management	0	5
UNEP	16 February 2018	Regional Office for Asia and the Pacific	0	8
	27 March 2018	Secretariat of the Convention for Cooperation in the Protection, Management and Development of the Marine and Coastal Environment of the Atlantic Coast of the West, Central and Southern Africa Region and the Protocol	0	14

			Numbe recommen	
Entity	Issue date	Audit report subject	Critical	Important
		Concerning Co-operation in Combating Pollution in Cases of Emergency		
UNFCCC	18 August 2017	Education grant disbursements	0	3
	22 December 2017	Communications and outreach programme	0	5
	4 June 2018	Partnerships and resource mobilization	0	7
	21 June 2018	Governance, operations and security of information and communications technology	1	14
UNFICYP	14 December 2017	Procurement, contract management and medical services	0	8
UNHCR	12 July 2017	Operations in Chad	0	6
	13 July 2017	Operations in Somalia	3	5
	18 July 2017	Information and communications technology security	0	8
	27 September 2017	Operations in Zimbabwe	0	5
	27 September 2017	Review of recurrent issues in the distribution of non-food items in field operations internal audit reports	0	3
	27 September 2017	Operations in India	0	5
	29 September 2017	Operations in Cameroon	1	5
	17 October 2017	Operations in Jordan	0	4
	24 October 2017	Regional operations for Central Europe in Hungary	0	4
	2 November 2017	Advisory review of the implementation of the enterprise risk management policy and procedures	0	0
	13 November 2017	Operations in Tunisia	0	8
	17 November 2017	Arrangements for staff accommodation in field operations	2	3
	22 November 2017	Operations in Ecuador	0	1
	1 December 2017	Management of education grant entitlements	2	5
	6 December 2017	Arrangements to ensure the adequacy of the network bandwidth in field operations	0	5

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			Numbe recommen	
Entity	Issue date	Audit report subject	Critical	Important
	19 December 2017	Regional operations for the South Caucasus in Georgia	0	6
	20 December 2017	Shelter programmes	0	5
	29 December 2017	Review of recurrent issues in monitoring and follow-up of accounts receivable in field operations internal audit reports	0	3
	1 February 2018	Operations in the Congo	1	4
	2 February 2018	Regional representation for Southern Africa	1	7
	22 March 2018	Operations in northern Iraq	0	6
	29 March 2018	ProGres version 4 registration and case management system	1	5
	27 April 2018	Regional operations for southern Latin America in Argentina	0	5
	9 May 2018	Operations in Brazil	0	1
	15 May 2018	Arrangements for the use of telecommunication devices and telecommunication expenditure control and billing	0	5
	25 May 2018	Advisory review of the implementation of risk management and control responsibilities of functions considered to be part of the second line of defence	0	0
	25 May 2018	Operations in the Sudan	0	5
	29 June 2018	Regional Bureau for Europe	0	3
UNIFIL	20 September 2017	Military patrolling operations	0	5
	26 September 2017	Commercial activities	0	9
	27 September 2017	Medical services	0	7
	14 November 2017	Demining activities	0	9
	19 December 2017	Budget formulation and monitoring	0	3
	20 December 2017	Business continuity	0	6
	15 May 2018	Payment of entitlements and benefits to United Nations military personnel	0	5
UNISFA	20 February 2018	Quick-impact projects	0	0

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Entity	Issue date	Audit report subject	Critical	Important
UNJSPF	11 October 2017	Post-implementation of the Integrated Pension Administration System in the Secretariat	0	13
	31 October 2017	Procurement and contract management	0	4
UNJSPF-IMD	26 January 2018	Procurement and contract management	0	4
UNMIL	31 October 2017	Safety and security	0	7
	22 March 2018	Phasing out of human resources during the drawdown period	0	5
	29 March 2018	Assets disposal	0	3
	22 June 2018	Liquidation planning	0	1
UNMISS	9 August 2017	Facilities management	0	5
	31 October 2017	Budget formulation and monitoring	0	4
	13 November 2017	Public information programme	0	10
	13 June 2018	Quick-impact projects	0	1
	18 June 2018	Medical services	0	3
	21 June 2018	Asset management	0	5
UNMISS, DM	15 December 2017	Electronic security system project in UNMISS	0	4
UNOAU	18 June 2018	United Nations Office to the African Union	0	8
UNODC	9 August 2017	Engagement of external parties	0	10
	8 December 2017	Operations in Nigeria	0	8
	18 April 2018	Management of the Global Programme on Strengthening the Legal Regime against Terrorism	0	10
UNOG	24 August 2017	Education grant disbursements	0	3
	31 October 2017	Use of short-term staff, consultants and contractors for the provision of conference services	0	6
	27 March 2018	Safety and security operations	0	12
	6 June 2018	Centralization of information technology services	0	8
	8 June 2018	Safety and security arrangements for the strategic heritage plan	0	4

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Entity	Issue date	Audit report subject	Critical	Important
UN-OHRLLS	26 September 2017	Management	0	4
UNON	27 October 2017	Education grant disbursements at UNON, UNEP and UN-Habitat	0	14
UNON, UNEP, UN-Habitat	18 December 2017	Management of benefits and allowances at UNON, UNEP and UN-Habitat	0	10
UNOV	25 August 2017	Education grant disbursements	0	3
UNSOM	23 October 2017	Activities for the protection of women against sexual violence	0	9
UNSOS	6 July 2017	Local procurement	0	9
	7 August 2017	Business continuity	0	4
	12 September 2017	Outsourced services	0	2
	12 December 2017	Budget formulation and monitoring	0	0
	18 December 2017	Waste management activities	2	6
	22 December 2017	Warehouse management	0	3
	14 June 2018	Construction activities in UNSOS and UNSOM	0	3

C. Reports issued to programme managers by the Investigations Division, excluding closure reports

Entity	Issue date	Report subject
DESA	30 April 2018	Investigation report on receipt of gift by a staff member
DFS	29 December 2017	Investigation report on allegations of procurement irregularities
DGACM	30 September 2017	Investigation report on possible corruption and fraud by a staff member
DM	30 September 2017	Investigation report on unauthorized outside activities by a staff member
	29 June 2018	Investigation report on possible sexual harassment by a staff member
DSS	15 March 2018	Investigation report on retaliation by a staff member
	29 June 2018	Investigation report on unauthorized disclosure of confidential documents to media by a staff member
ECA	29 December 2017	Investigation report on a complaint of retaliation by a staff member
ECE	31 October 2017	Investigation report on retaliation

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Entity	Issue date	Report subject
ESCAP	11 June 2018	Investigation report on retaliation by a staff member
Ethics Office	29 September 2017	Investigation report on possible retaliation by a staff member in DSS
MINUJUSTH	28 March 2018	Investigation report on sexual exploitation and abuse by formed police unit officers
MINURSO	18 August 2017	Investigation report on sexual harassment and sexual assault by a United Nations military observer
	30 April 2018	Investigation report on education grant fraud by a staff member
MINUSCA	18 August 2017	Contingent report on sexual exploitation and abuse by peacekeepers
	23 August 2017	Addendum to contingent report on sexual exploitation and abuse by peacekeepers
	25 August 2017	Investigation report on sexual exploitation and abuse by a United Nations police officer
	29 September 2017	Preliminary contingent report on sexual exploitation and abuse by peacekeepers
	29 September 2017	Contingent report on sexual exploitation and abuse by a peacekeeper
	29 September 2017	Contingent report on excessive use of force by peacekeepers
	29 September 2017	Contingent report on sexual exploitation and abuse of a minor
	29 September 2017	Contingent report on reported human rights violations by a peacekeeper
	29 September 2017	Contingent report on irregular transportation of goods
	20 November 2017	Contingent report on sexual exploitation and abuse by a peacekeeper
	30 November 2017	Contingent report on sexual exploitation and abuse by peacekeepers
	30 November 2017	Contingent report on sexual exploitation and abuse by a peacekeeper
	29 December 2017	Addendum to contingent report on sexual exploitation and abuse by peacekeepers
	29 December 2017	Contingent report on sexual exploitation and abuse by a peacekeeper
	29 December 2017	Contingent report on sexual exploitation and abuse by peacekeepers

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Entity	Issue date	Report subject
	29 December 2017	Contingent report on sexual exploitation and abuse by peacekeepers
	31 January 2018	Contingent report on sexual exploitation and abuse by a peacekeeper
	9 March 2018	Addendum to contingent report on sexual exploitation and abuse by peacekeepers
	15 March 2018	Contingent report on sexual exploitation and abuse
	15 March 2018	Contingent report on sexual exploitation and abuse of a minor
	15 March 2018	Contingent report on sexual exploitation and abuse
	15 March 2018	Contingent report on sexual exploitation and abuse
	22 March 2018	Addendum to contingent report on sexual exploitation and abuse by peacekeepers
	16 April 2018	Investigation report on sexual exploitation and abuse and recruitment irregularities
	30 April 2018	Contingent report on sexual exploitation and abuse
	30 April 2018	Contingent report on sexual exploitation and abuse
	8 June 2018	Contingent report on sexual exploitation and abuse by peacekeepers
	8 June 2018	Contingent report on sexual exploitation and abuse by a peacekeeper
MINUSMA	31 July 2017	Contingent report on serious misconduct by peacekeepers
	29 November 2017	Investigation report on the distribution of child pornography by a United Nations Volunteer
	29 December 2017	Investigation report on the failure of a staff member to report possible serious misconduct
	28 March 2018	Investigation report on leave irregularities by a staff member
	30 April 2018	Contingent report on breaches of security protocols by a Military Staff Officer
	30 April 2018	Investigation report on education grant fraud by a staff member
	30 April 2018	Investigation report on fuel fraud by a staff member
	30 April 2018	Investigation report on sexual abuse by a staff member
	30 April 2018	Investigation report on sexual exploitation by a staff member

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Entity	Issue date	Report subject
	29 June 2018	Investigation report on sexual abuse of a minor by an individual contractor
MINUSTAH	25 August 2017	Investigation report on medical insurance fraud by a staff member
	16 April 2018	Contingent report on possible misconduct by a peacekeeper
	30 April 2018	Investigation report on sexual exploitation and abuse by an individual police officer
	30 April 2018	Investigation report on a retaliation complaint by a staff member
MONUSCO	31 July 2017	Investigation report on forgery by a staff member
	18 August 2017	Contingent report on sexual abuse by a peacekeeper
	23 August 2017	Contingent report on sexual exploitation and abuse by peacekeepers
	23 August 2017	Contingent report on sexual exploitation and abuse by a peacekeeper
	25 August 2017	Investigation report on fraudulent acts by a staff member
	31 October 2017	Contingent report on sexual exploitation and attempted bribery by a peacekeeper
	13 November 2017	Contingent report on the physical assault of a staff member by a peacekeeper
	20 November 2017	Contingent report on sexual exploitation and abuse by peacekeepers
	29 December 2017	Contingent report on sexual exploitation and abuse by a peacekeeper
	29 December 2017	Contingent report on sexual exploitation and abuse by a peacekeeper
	29 December 2017	Contingent report on sexual exploitation and abuse by a peacekeeper
	29 December 2017	Investigation report on sexual exploitation and abuse by peacekeepers
	29 December 2017	Investigation report on sexual exploitation and abuse of a minor by a United Nations military observer
	29 December 2017	Investigation report on sexual exploitation and abuse by a United Nations Volunteer
	29 December 2017	Investigation report on sexual exploitation and abuse by a United Nations Volunteer

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Entity	Issue date	Report subject
	15 March 2018	Contingent report on the sexual exploitation and abuse by a peacekeeper
	15 March 2018	Investigation report on the theft of United Nations assets
	15 March 2018	Investigation report on sexual exploitation and abuse by a United Nations military observer
	22 March 2018	Contingent report on sexual exploitation and abuse by a peacekeeper
	22 March 2018	Contingent report on sexual exploitation and abuse by a peacekeeper
	22 March 2018	Contingent report on sexual exploitation and abuse by a peacekeeper
	22 March 2018	Contingent report on reported human rights violations by peacekeepers
	22 March 2018	Contingent report on sexual exploitation and abuse
	22 March 2018	Contingent report on sexual exploitation and abuse by peacekeepers
	30 April 2018	Contingent report on sexual exploitation and abuse by a peacekeeper
	30 April 2018	Contingent report on human rights violations by peacekeepers
	30 April 2018	Investigation report on sexual exploitation and abuse by a staff member
	8 June 2018	Contingent report on assault by peacekeepers
	11 June 2018	Investigation report on sexual abuse by a staff member
OHCHR	29 September 2017	Investigation report on possible retaliation by a staff member
	31 October 2017	Investigation report on misconduct by a staff member
	31 October 2017	Investigation report on misconduct by a staff member
	31 October 2017	Investigation report on misconduct by a staff member
	31 January 2018	Investigation report on misconduct by a staff member
	13 June 2018	Investigation report on misconduct by a staff member
UNAMA	28 March 2018	Investigation report on serious misconduct by a staff member
UNAMI	31 January 2018	Investigation report on education grant fraud by a staff member
	15 March 2018	Investigation report on serious misconduct by a staff member

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Entity	Issue date	Report subject
	30 April 2018	Investigation report on unauthorized outside employment by a staff member
UNAMID	28 March 2018	Investigation report on misrepresentation of academic qualifications by a staff member
UNCTAD	29 December 2017	Investigation report on recruitment fraud by a staff member
UNDOF	8 June 2018	Contingent report on serious misconduct
UNDP	31 July 2017	Investigation report on misconduct by a staff member
	13 June 2018	Investigation report on possible abuse of authority and conflict of interest
UNEP	31 July 2017	Investigation report on physical assault by a staff member
	29 December 2017	Investigation report on unauthorized outside activity and conflict of interest by a staff member
	31 January 2018	Investigation report on retaliation
	30 April 2018	Investigation report on possible misconduct by a staff member
UNFICYP	29 September 2017	Contingent report on misconduct by a peacekeeper
	30 April 2018	Contingent report on rape by a peacekeeper
UN-Habitat	31 July 2017	Investigation report on misuse of office equipment and forgery by a staff member
	30 September 2017	Investigation report on misconduct by a consultant
	22 March 2018	Investigation report on misconduct by a staff member
UNIFIL	25 August 2017	Investigation report on sexual exploitation by a staff member
	29 September 2017	Contingent report on misconduct by a peacekeeper
	31 October 2017	Contingent report on misconduct by a peacekeeper
	31 January 2018	Contingent report on the smuggling of United Nations food rations by peacekeepers
	31 January 2018	Contingent report on sexual harassment and assault by a peacekeeper
UNISFA	25 August 2017	Investigation report on sexual exploitation by a staff member
	29 September 2017	Preliminary investigation report on allegations of procurement irregularities and entitlement fraud by a former staff member
UNJSPF	30 September 2017	Investigation report on possible retaliation by a staff member

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Entity	Issue date	Report subject
	8 December 2017	Investigation report on the violation of local laws by a former staff member
UNMC	30 April 2018	Investigation report on failure to observe the standards of conduct expected of a United Nations expert on mission by an international military observer
UNMIL	18 December 2017	Contingent report on sexual exploitation and abuse by a peacekeeper
	22 March 2018	Contingent report on the sexual abuse of a minor by a peacekeeper
	30 April 2018	Contingent report on sexual exploitation by a peacekeeper
	8 June 2018	Contingent report on sexual exploitation by a peacekeeper
UNMISS	27 July 2017	Supplementary investigation report on sexual exploitation by a staff member
	25 August 2017	Investigation report on attempted interference in a procurement process by a staff member
	20 November 2017	Contingent report on sexual exploitation and abuse and sale of rations by peacekeepers
	29 December 2017	Investigation report on conflict of interest by a staff member
	31 January 2018	Investigation report on allegations of conflict of interest
	30 April 2018	Investigation report on an allegation of sexual abuse by an individual contractor
	18 May 2018	Investigation report on sexual exploitation by formed police unit officers
UNOCI	18 August 2017	Contingent report on sexual abuse of a minor by a peacekeeper
	18 August 2017	Investigation report on serious misconduct by a staff member
UNODC	29 December 2017	Investigation report on procurement fraud by a staff member
UNON	29 September 2017	Investigation report on misconduct by a staff member
	31 October 2017	Investigation report on misconduct by a staff member
	31 October 2017	Investigation report on misconduct by a staff member
UNSOS	25 August 2017	Investigation report on unauthorized outside activity by a staff member
	30 April 2018	Investigation report on possible conflict of interest by a staff member
UNTSO	29 September 2017	Investigation report on fraud by a staff member

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Entity	Issue date	Report subject
	29 November 2017	Investigation report on the misuse of information and communications technology resources by a staff member

D. Closure reports issued by the Investigations Division

Entity	Issue date	Closure report subject
CTED	29 September 2017	Possible unauthorized outside activities by a staff member
DESA	29 December 2017	Receipt of gift by a staff member
DFS	29 December 2017	Receipt of gift by a staff member
DGACM	20 December 2017	Alleged theft by a staff member
DM	30 April 2018	Possible fraud
DPI	15 March 2018	Report on possible entitlement fraud
DSS	20 December 2017	Unauthorized outside activity by a staff member
ECE	18 August 2017	Possible conflict of interest by a staff member
	31 October 2017	Possible conflicts of interest by a staff member
ESCAP	29 December 2017	Receipt of gift by a staff member
	29 December 2017	Receipt of gift by a staff member
	29 December 2017	Receipt of gift by a staff member
ICAO	21 August 2017	Waste of resources by a staff member
ICSC	4 December 2017	Possible attempted fraud by a staff member
IRMCT	29 September 2017	Sexual exploitation and abuse by a staff member
	15 March 2018	Disposal of two firearms at the former ICTR
MINURSO	30 March 2018	Physical assault by a staff member
MINUSCA	30 July 2017	Alleged sexual exploitation and abuse implicating unidentified staff members
MINUSMA	13 November 2017	Failure by a United Nations Volunteer to report possible serious misconduct
	31 January 2018	Outside activities by a staff member
MINUSTAH	23 August 2017	Death threats made by a staff member
MONUSCO	29 September 2017	Sexual exploitation and abuse by a staff member
	15 March 2018	Report on possible sexual exploitation and abuse
	15 March 2018	Misconduct by a staff member

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Entity	Issue date	Closure report subject
ОСНА	31 January 2018	Alleged unauthorized sharing of confidential information by a staff member
	15 March 2018	Sexual abuse of minors by a staff member
OIOS	11 June 2018	Possible fraud by a staff member
UNAMA	30 September 2017	Possible failure to report misconduct by a staff member
	30 September 2017	Possible sexual assault by a staff member
UNAMI	30 April 2018	Failure to honour private legal obligations and the misuse of privileges and immunities by a staff member
UNFICYP	23 August 2017	Misconduct by a peacekeeper
UNFPA	28 June 2018	Alleged sexual exploitation and abuse by an employee
UNHCR	29 June 2018	Allegation of entitlement fraud by a staff member
UNHQ	29 December 2017	Possible corruption and fraud by a staff member
	30 April 2018	Identity theft
UNJSPF	28 September 2017	Possible misuse of United Nations property and assets by a staff member
UNMIL	23 August 2017	Possible misconduct by a staff member
UNMISS	30 July 2017	Possible misconduct by a staff member
	18 August 2017	Allegations of procurement fraud by staff members
	18 August 2017	Reported irregularities in the invoicing and billing for fuel delivered
UNOCI	13 November 2017	Possible misconduct by staff members
UNODC	29 December 2017	Entitlement fraud by a staff member
UNON	13 November 2017	Possible misconduct by a staff member
UNSMIL	31 October 2017	Procurement irregularities and possible misconduct by staff members
UNSOS	29 December 2017	Possible misconduct of staff members and a subcontracted service provider

E. Reports issued to programme managers by the Inspection and Evaluation Division

Entity	Issue date	Report subject
DGACM	16 March 2018	Evaluation of DGACM
DM	27 March 2018	Evaluation of OHRM
DPI	14 March 2018	Evaluation of DPI

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Entity	Issue date	Report subject
DPKO, DFS	4 October 2017	Triennial review of the implementation of recommendations contained in the OIOS evaluation report on the implementation and results of protection of civilians mandates in United Nations peacekeeping operations
DPKO, MINUSMA, MONUSCO, MINUSCA	2 October 2017	Evaluation of the effectiveness of United Nations peacekeeping operations in deterring and confronting armed elements in the Central African Republic, the Democratic Republic of the Congo and Mali
MINUSMA, MINUSCA, DPKO, DFS, OHCHR	12 February 2018	Evaluation of the transfer of personnel in MINUSMA and MINUSCA
UNODA	6 April 2018	Evaluation of UNODA
OSRSG-CAC, OSRSG-SVC, OSRSG-VAC	29 March 2018	Evaluation of OSRSG-CAC, OSRSG-SVC and OSRSG-VAC

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